**KINGS ROAD & EASTCOTE SURGERY**

**QUESTIONNAIRE**

**Which Practice do you attend the most?**

Kings Road

Eastcote

**What are your views of the surgery?**

Excellent

Good

Fair

Unsatisfactory

**Any Comments:**

**How helpful do you find the receptionists at the surgery?**

Very Helpful

Fairly

Not very

Not at all

**Overall, how satisfied are you with the involvement of your care provided by your Doctors:**

Excellent

Good

Fair

Unsatisfactory

**Did the Doctor or Nurse take notice of your views about how to deal with your health problem? Yes/NO**

**Any Comments:**

Comments:

Comments:

**Would you be happy with a telephone consultation instead of a face to face appointment?**

Yes No

**Are you a carer for anybody in your household?**

If yes please collect a carer form from receptionist

**If the surgery held a talk on the below subject or even community service would you attend?**

Yes/No

**If yes which of the following talk you would like: (Please Circle)**

Diabetes, Cardiology, Asthma/COPD, Hypertension, Dementia, Mental Health, Depression, Talking Therapy, Harrow Carers, Age Concern, Healthy Eating.

### What would you change to improve the patient experience?

### To help us analyse your answers please tell us a few things about yourself are you male or female?

Male

Female

### What age are you?

Under 16

17 – 24

25 - 34

35 - 44

45 - 54

55 - 64

65 – 74

75 - 84

Over 84

### What is the ethnic background with which you most identify?

White British

White Irish

Mixed White & Black Caribbean

Mixed White & Black African

Mixed White & Black Asian

Indian

Pakistani

Bangladeshi

Black Caribbean

Black African

Chinese

Other

### How would you describe how often you come to the practice?

Regularly

Occasionally

Very Rarely